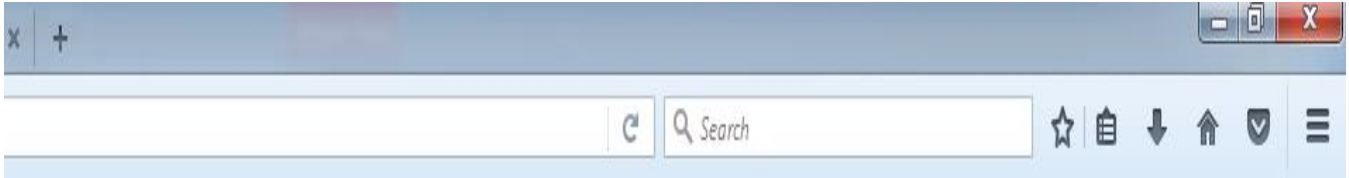


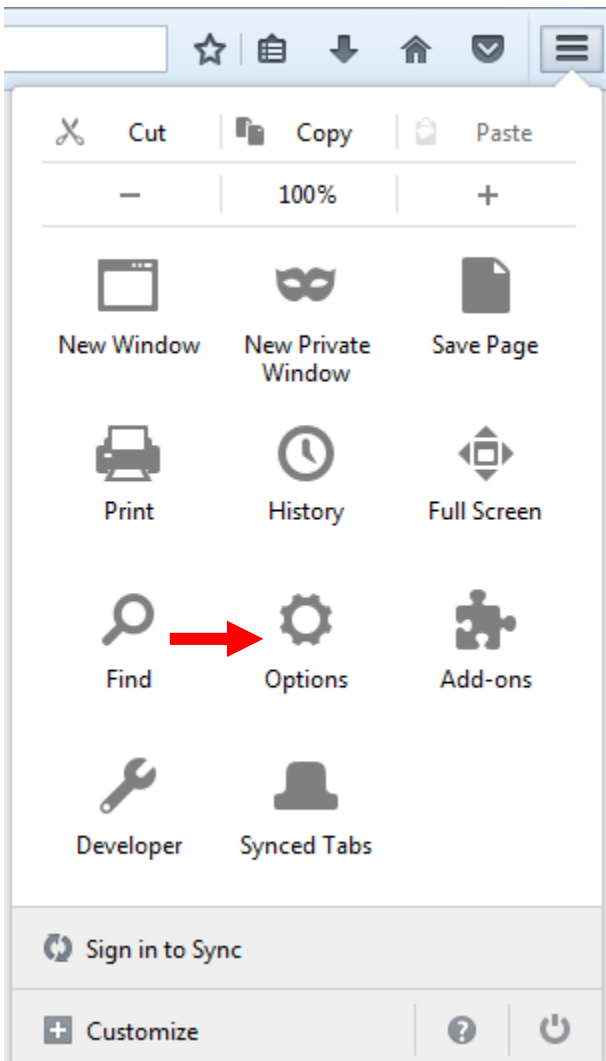
Basic Configuration ... Mozilla Firefox

1. Turning off the pop up blockers
2. Clearing the cache
3. Enabling Flash

1. Turning off popups

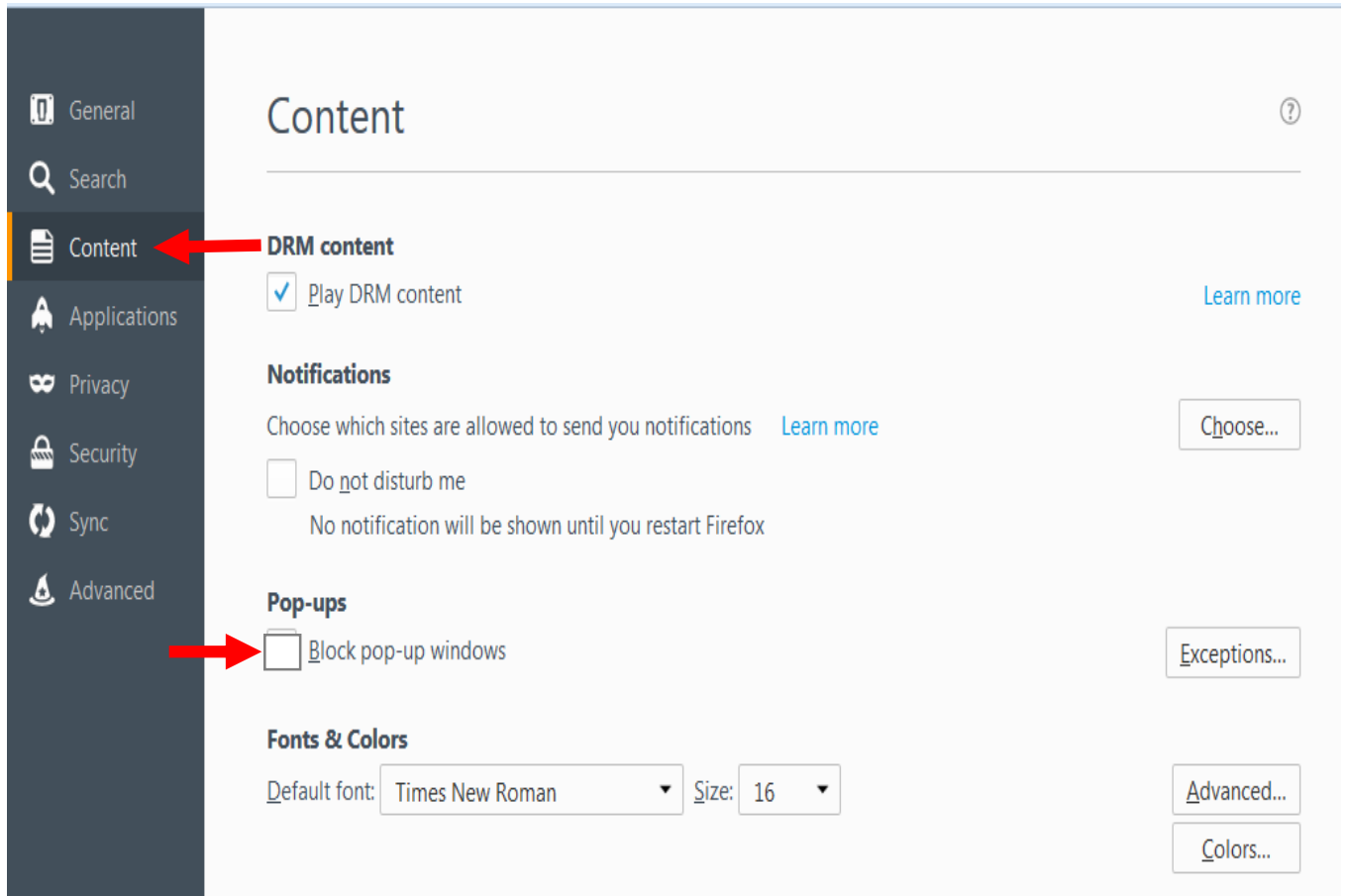


1. Click this icon at the top of the task bar



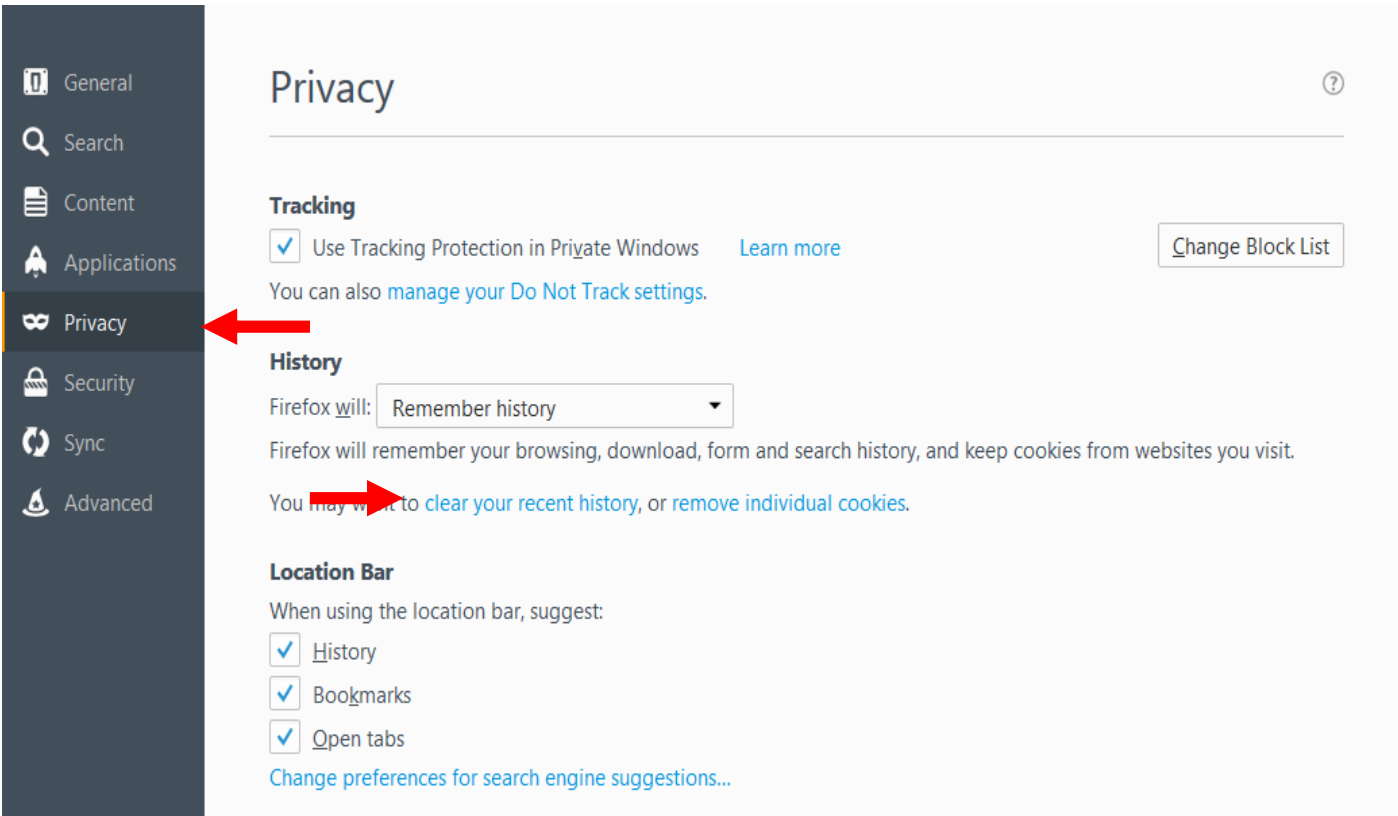
2. Click the options icon

3. Click the content icon in the left margin
4. Deselect the “Block pop-up windows” this should be unchecked

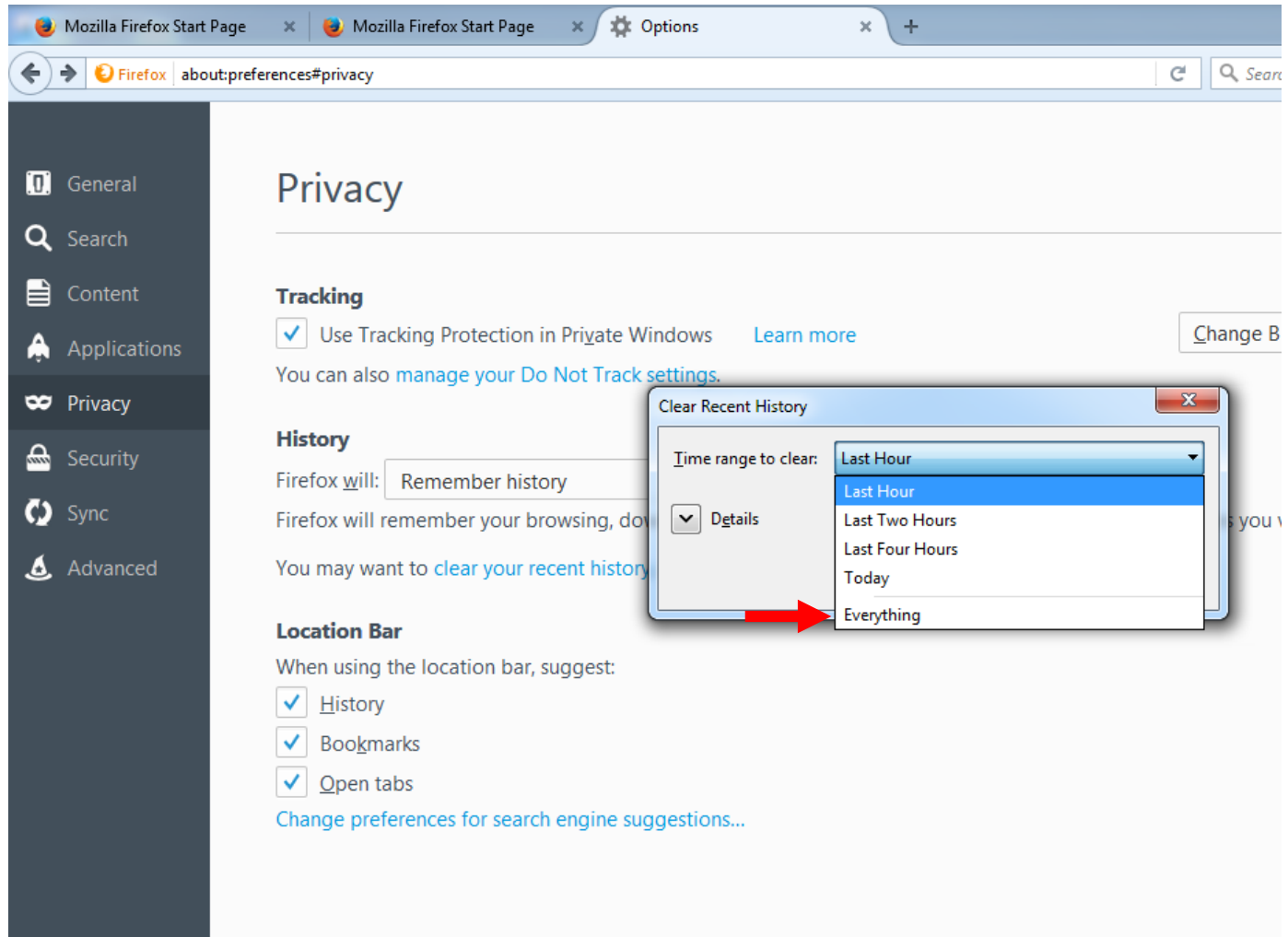


2. Clearing the cache

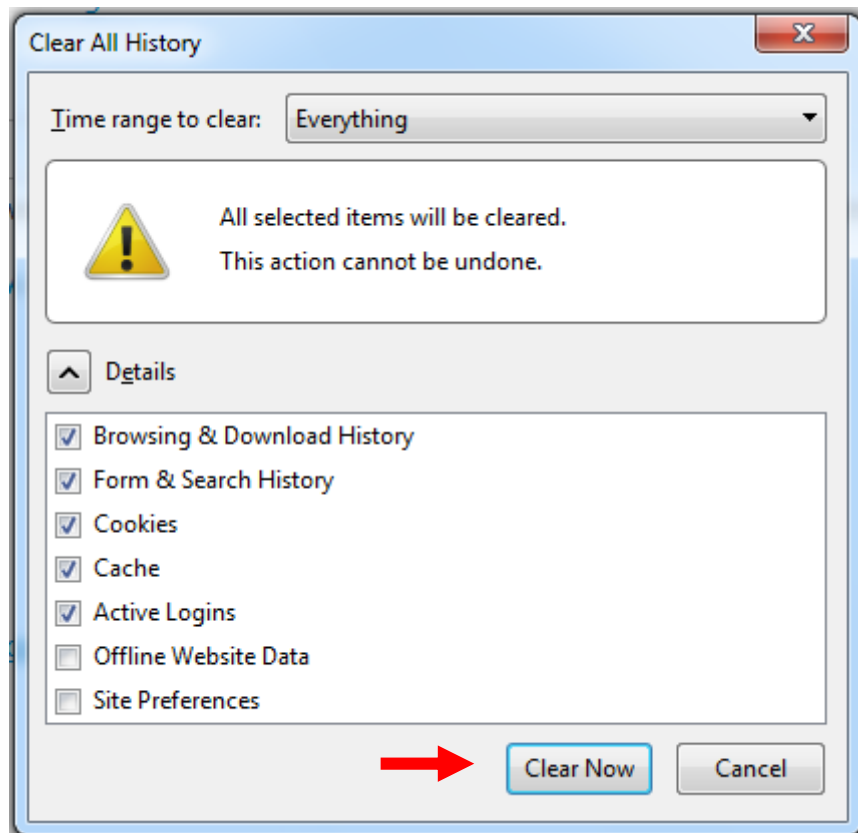
1. Click the privacy icon
2. Clear your recent history hyperlink



3. From the dropdown menu choose “everything”



4. Select the "Clear Now" button



3. Enabling Flash

Ensure Flash is enabled in Firefox as well. As you can see below Firefox is asking to "Run Adobe Flash" or you can click the "battery " icon in the upper left corner to "allow" Flash to run. (You may need to download Adobe Flash for this step.)

